

# RUBRICS ERROR WORKAROUND

## THE ISSUE

When attempting to access rubrics while grading student work in Blackboard, faculty have been reporting the following errors:

- Failed to request rubric data for grading inline.
- Not Found: The specified resource was not found or you do not have permission to access it.

## THE WORKAROUND

Until a system-wide fix is applied, the following workaround will allow faculty to view rubrics while grading:

1. Find the name of the rubric in question
  - a. In Blackboard, click on the course title in the **My Courses** module.
  - b. Navigate to the grading area.
  - c. Click on the student's attempt and look for the hyperlink under the **Grade By Rubric** heading. This is the name of the rubric to display while grading.
2. Open the rubric so it is viewable when grading student work.
  - a. Scroll down to the **Control Panel** and click on **Course Tools**.
  - b. Click on the **Rubrics** option.
  - c. Locate the correct rubric and click on its **Action Link**, then Select **Open**. The rubric content will open in a separate window. This window may be kept open while grading the remaining items.

**NOTE:** If feedback on specific rubric components is needed, copy the text from the rubric and paste it into the feedback field and include the student specific feedback nearby. For further instructions on this or an alternative process, please contact OUHelp.

