

NEW Blackboard Faculty Training Q&A

Topic/Question/Issue	Comments
Communication: Email, Messages, Notifications	
Will we receive a copy to our email if a student sends us a message in Bb?	Going to suggest feature in ultra office hours, but as of now that does not happen.
Where is the email function vs the course messages?	These are contained in my tools, and the course tools menu
In the classic BB there was a list of all my e-texts, is that still available?	Looking at surfacing the module link.
I am confused about the message system that is different than the email.... How do we get emails that we have a message? OK thanks!!!	Activity stream > notification settings. Enable emails notifications for new messages
What kinds of notifications should I enable?	Anything involving students completing work should be enabled. New content being made available, or new courses being available can be disabled as an instructor.
Is the messaging function more for phone or also for laptops, etc.?	Messaging can be used in browser or mobile app. You can also use Pronto.
Is there a way to rollover our announcements from course to course? For example, if I teach the same course every semester, I have to copy and paste my announcements.	No.
Can we create video announcements in Blackboard	During Part 1, yes.
On my tools do not have messages or email. I only have the messages on the right-side tab.	Global tools don't contain messages. This must be found in the course tools or from the Messages menu.
Due Dates, Calendars, Time Zones	
I think I misunderstood the dates/calendars. Do you mean that we must go in and put a due date in for every DQ initial response, weekly assignments, etc.,?	The Wednesday (initial) response does not have to have a due date or a calendar item. All assignments in the syllabus (including discussions) must have a due date to trigger past-due notifications.
Is Blackboard still set up to Kansas time; can we change this if we are in Surprise, to alleviate student confusion?	https://help.blackboard.com/Learn/Administrator/SaaS/User Interface Options/Ultra Experience/Language Packs/Locales and Languages#time-zones_OTP-2
Time zone for assignment due dates.	Bb documentation Comment from Susan Z.: FYI... SETTING the due date/time works in Central time. That is, I set a deadline for 11:59pm and it displays in the local time.
My class assignments have been designed on the Pearson (MyEcon Lab). Can I add due date for those assignments to the calendar?	Any dates can be added to the calendar. However, if they are assignment due dates, be sure to edit them in the assignment so they tie to the grade center.
Carine - When I put in my due date for the DB as practice, I put in 1/13/20 at 11:59 pm. I am in the Eastern Time Zone. It posted it as 1/14/20 at 12:59 am. I think it may be adjusting for Central Time possibly?	https://help.blackboard.com/Learn/Administrator/SaaS/User Interface Options/Ultra Experience/Language Packs/Locales and Languages#time-zones_OTP-2

For the assignments in labs, like Connect, due dates, how are these added to the calendar? Not seeing this option. It may be because there are established dates in Connect already?	Due dates should be changed in Connect. Connect dates will overwrite anything that has been entered directly into Bb for a linked assignment.
Is it too difficult to have the system state 11:59 p.m. CST and bypass time zone settings for due dates? For future consideration.	That is not currently an option, but we can recommend it. Thanks for the feedback!
If discussion posts are optional for a ground course, is it best NOT to assign a due date? Will that trigger missing assignments in the notifications.	That is up to you. If you want notifications when an optional assignment has not been submitted, enter it. If you do not, omit it.
Student-Related Questions	
Will Blackboard accept Google docs?	No. Students can save the Google Doc as a Word Doc (.docx) and attach to the assignment submission.
Do we have a "student view" button?	Yes, it's at the top right-hand corner of the course interface
Have there been changes to Blackboard for students? If so, are they being updated? (It's been my experience that students are woefully undertrained in Blackboard.)	Students see the same changes faculty see. Announcement was posted in Blackboard during FA2 to let students know it was coming.
Miscellaneous	
Is grading using the rubrics going to be the same?	During Rollout Part 1, yes. During Part 2 we will use rubrics, but not in the same way.
What features use the cloud storage integration?	https://help.blackboard.com/Learn/Instructor/Course_Content/Create_Content/Create_Course_Materials/Add_Files/Images/Audio_and_Video/Cloud_Storage
Where can I find copyright free images to use as cover images for my courses on the Tiles view of My Courses?	<ul style="list-style-type: none"> • Unsplash • Pexels • Rawpixel
When you make a selection on the APP... such as favoriting a course.. does it translate to the course on the computer?	Yes, and vice versa.
Hi, it looks like I have a student ID number in my profile.	https://myottawa.ottawa.edu/ICS/OU_Help/
Done grayed out in personal information form.	Special characters not allowed in phone number field.